



Gwinnett County Public Library is the first library system in North America to introduce **open+**, a service which grants customers self-service access to the library outside of normal operating hours.

**open+** will begin as a pilot program available only at the Lawrenceville Branch. Registered users will have access to the branch Monday through Friday from 8 to 10 am.

Customers who are 18 years or older and hold a library card in good standing may register for **open+** at any of GCPL's 15 branches for a one time fee of \$5.

A complete solution which extends library opening hours & improves service to the community.



GWINNETT COUNTY  
PUBLIC LIBRARY

bibliotheca

## how does **open+** work?



### provide access

Only valid patrons are granted access during staffless hours with the use of their library card and pin.



### monitor activity

Camera surveillance provides peace of mind for library users and deters theft and vandalism.



### manage power

The system can turn on and safely shutdown the power for lights, alarm systems, computers, self-service kiosks and more.



### broadcast messages

A PA system delivers pre-recorded messages during opening and closing.

## **open+** policy

- **open+** customers will use their own Library card to gain entry.
- While using the facility, customers will not respond to vendors or persons trying to enter the facility.
- Security cameras monitor the use of the facility.
- Announcements will be made during the course of **open+** hours and customers agree to comply with directives.
- All library policies are in effect during **open+** hours including the Library Code of Conduct and Computer and Internet Use policies.
- Any malfunction of equipment or incident during **open+** hours can be reported to library staff via \_\_\_\_\_.
- Wall mounted phone may be used to place 911 emergency calls if needed.